

TECH ARTICLE

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Topic / Issue: Snom v7.1.X f/w issues

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Snom V7 f/w prior to 7.1.18 has known issues registering with Asterisk based systems.
Also has loudspeaker issues affecting Snom320/360.

There is 2 options to resolve these issues:

- Backdate to V6 f/w to resolve Asterisk registration issues.
- Upgrade to V7.1.18 or later f/w version to resolve Snom320/360 loudspeaker issue.

Summary:
(If required)

Snom have changed there Dial Plan with V7 f/w, it now only supports an XML based Dial Plan.

This will affect existing Asterisk installs as they use a Single Line Dial Plan in the Config Files.

Asterisk systems will need to be updated to support the XML format.